

How to contact roadside assistance



[1]

Many roadside assistance providers offer a text number or TTY service for people who are Deaf, hard of hearing or speech impaired to use when they need assistance. The number will sometimes be found on the back of your membership card, or on the provider's website.

Some examples of providers that offer this service include:

RACQ

The numbers for RACQ's Deaf, hard of hearing or speech impaired services are:

- **1800 623 101** (TTY)
- **+61 (0)7 3248 2074** (SMS)

To visit the RACQ website, [click here](#) [2]

RAC

RAC in WA asks Deaf, hard of hearing or speech impaired members to contact them either through the NRS or by texting

- **0434 182 877**

To visit the RAC website, [click here](#) [3]

RACV

RACV asks members to register to let them know if they are Deaf, hard of hearing or speech impaired. Following this, the member will be given access to their SMS messaging service.

To visit the RACV website, [click here](#) [4]

NRMA Roadside Assistance

The number for NRMA's Roadside Assistance's Deaf, hard of hearing or speech impaired services is:

- **0437 13 11 11**

They ask you to provide the following details in your message:

- your name (e.g. Mr John Smith)
- your car rego number (e.g. NSW abc123)
- where you are (e.g. 260 Victoria Rd, Ryde)

NRMA will text you back for more information.

To visit the NRMA Roadside Assistance website, [click here](#) [5]

AANT

The numbers for AANT's Deaf, hard of hearing or speech impaired services are:

- **08 8202 4750 (TTY)**
- **0427 131 110 (SMS)**

They ask you to provide the following details in your message:

- vehicle registration number
- make, model and colour
- description of the fault or problem
- location details

To visit the AANT website, [click here](#) [6]

Check to see if your insurance or roadside assistance provider offers this service.

Do you have more information about contacting roadside assistance? Please [let us know](#) [7] and we'll add it to this resource.

Source URL: <http://www.techfinder.org.au/resource-centre/how-contact-roadside-assistance>

Links

[1] http://www.techfinder.org.au/sites/default/files/IMG_6415.JPG

[2] <https://www.racq.com.au/>

[3] <https://rac.com.au/>

[4] <http://www.racv.com.au/wps/wcm/connect/racv/Internet/Primary/home>

[5] <http://www.mynrma.com.au/roadside-assistance.htm>

[6] <http://aant.com.au/>

[7] <http://techfinder.org.au/suggest-resource>